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| **Enterprise-wide Lean and Continuous Improvement Community of Practice** | **February 18, 2025**  **10:30 am – 12:00 pm**  [Zoom Meeting](https://us02web.zoom.us/j/85386724896)  Meeting ID: 853 8672 4896 |

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| **Meeting Purpose** | * Discover the power of heat maps and learn how to utilize their data in process visualization * Share current projects and process improvements |
| **Community Expectations** | * Treat others with respect and patience * Practice the golden rule (treat others how you want to be treated) * Be present * Show up on time (as schedules allow) * Assume good intentions * Provide grace as we form a community * If possible, turn cameras on when speaking * Mute your mic unless speaking |

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| **#** | **Agenda Item** | **Time** | **Lead** |
| **1** | **Welcome and Announcements** | 10:30 – 10:40 | Talia Mazzara, Senior Performance Advisor  Results Washington |
| **2** | **Topic Teaching & Project Share**  Lighting Up Insights: The Power of Heat Maps in Process Data Visualization | 10:40 – 11:35 | Olga Zhuravel, HR Process and Operations Senior Manager  Snowflake, Inc. |
| **3** | **Q&A** | 11:35 – 11:45 | All |
| **4** | **Round Robin Activity**   * Project shares * Barriers/assistance | 11:45 – 11:55 | Talia Mazzara, Senior Performance Advisor  Results Washington |
| **5** | **Wrap Up**   * Attendee survey | 11:55 – 12:00 | Talia Mazzara, Senior Performance Advisor  Results Washington |
| **6** | **Adjourn** | 12:00 |  |